

May 1, 2020

Hello Families and Friends,

Today, we had all our staff members tested for Covid-19. This included all our staff, agency and all departments. Per the Governor and our Department of Health, the 2 counties with most positive findings, Hillsborough and Rockingham, were designated to have all staff members tested who work in nursing homes, to help us identify any asymptomatic, yet positive staff members. We will have the results early next week. Those positive staff members, if any, will self-quarantine for 14 days before returning to work. We continue to do all that we can to protect our vulnerable population.

With the warming weather, ***I need your assistance.*** We welcome “Window” visits and will arrange to have your loved one meet you at the living room window, but we need all to adhere to a safe protocol. Unfortunately, we have found visitors that are not respecting social distancing and face mask use. Please see our guidance below.

Our “window visit” etiquette / protocol includes:

- **We must protect our social distancing at ALL times.**
- **No open windows** through which germs can travel when window visiting.
- **Masks on all at all times** and encourage your loved one to wear theirs.
- **No window visits after Dark, please.** I need everyone safe. Our ground can be uneven. Also, we need to respect roommates.
- **Please don't leave belongings in our yard.** We cannot keep things safe and emergency workers need full egress around our center.

With **Mother's Day** fast approaching and our inability to give our mother's the hugs we so dearly want to give.... Let me offer you the ability to do a visit at our large front living room window. **If you call Rachel, she will schedule you for a Front Window visit, under our rainbow of hearts. We can open a side window so you can be heard as well.** There is a paved walkway there. This will allow social distance, but voices heard. Yes, flower deliveries are accepted, please ask the florist not to include lily's since we have an allergy in house.

I wanted to share a video that was produced by Catholic Charities, highlighting all our Nursing centers bringing **joy, hope and compassion** when it's needed most.

YouTube: <https://www.youtube.com/watch?v=MKKxN6BbHX4>

We had the NH Police Pipe and Drum entertain on Wednesday afternoon.



Kindly,

Handwritten signature of Luanne Rogers in black ink.

Luanne Rogers
Administrator