

**St. Teresa Rehabilitation and Nursing Center**  
**Bishop Primeau Senior Living Community**  
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April 17, 2020

Hello Families,

We have had another good week here at St. Teresa. More updates from our regulatory agencies. We remain on top of their guidance. Daily ,we discuss with our teammates, what is going on and what is changing. Open and regular discussions keep us going strong.

We are all masked, and I now mean all of us, residents and staff. We are observing everyone's beautiful eyes. Residents seem to be very happy joining staff in masking up. Again, the masks are to keep germs from spreading. We continue to screen everyone coming into the center for temperature and symptoms. We do not have any positive Covid-19 residents or staff. We have mandated that all staff members only work in our center. We are not sharing any staff. We are doing our best to have consistent staffing to each wing as well.

You may have heard the Governor announce 2 initiatives that impact us.

1. The first is very good news for our staff members. We have applied for the Long Term Care Stabilization Program funding. All Full Time (30+ hrs.) employees will receive \$300 per week and part-time \$150. This program is anticipated to be in place until 6/30. We are excited for our team mates, it applies to all essential workers in our center! The governor recognized the support was needed for our workforce to know they were essential and appreciated.
2. Testing of our staff. The State of NH has partnered with Convenient MD to provide testing for Covid-19 in Hillsborough and Rockingham counties. These counties have the highest incidence. The hope is to identify any asymptomatic but positive carriers of Covid-19, so they can be removed from this vulnerable population. There is no way to know, without this testing. Our testing has not been scheduled yet because we have no cases and they are testing other centers with cases first, I was told.

We were surprised with sandwiches and salads from Panera for our staff this week, as a thank you from another lovely family. You must know that such thoughtfulness and recognition lifts everyone's spirits and we thank you with grateful hearts.

Pam has kept us busy in our rooms and in the halls. She is a great photographer too. Her Easter Greetings made us all smile. And some of you sent your photos back and they hang proudly in resident rooms. Please remember Video calls. Again, contact Rachel, reception during the week or schedule with nursing, at least 24 hours in advance. It is a busy calling schedule.

Thank you for your continuing support and understanding. Any questions, please ask any of us. We are essential because we are here for you and your loved one.

Kindly,

A handwritten signature in black ink that reads "Luanne Rogers". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Luanne Rogers  
Administrator