

**St. Teresa Rehabilitation and Nursing Center**  
**Bishop Primeau Senior Living Community**  
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April 10, 2020

Hello Families,

Wishing you all Easter Blessings.

Remember to schedule your Video calls with Rachel or someone at the nurses station at least 24 in advance. It is a very busy schedule and our staff are juggling to get this done. Thanks for understanding. Today WIFI went down for a large chunk of the day to frustrate us all. So Sorry. Happy to reschedule all.

We attend all the NH Department of Public Health Calls and Federal response calls to stay up to date with their guidance. We are asking all hospital referrals to have been tested before consideration. Even with that, our protocol is to use precautions for the first 14 days so that if they become symptomatic, we have protected everyone. We are preparing a defined group of rooms for our admissions quarantine and in case of any positive findings, we will group them together to create more isolation. We remain Covid-19 free.

We have tended to be more strict than their guidance on the use of Personal Protective Equipment (PPE) for our staff. We don't ask staff to use one protective mask all day long or for several shifts, instead we are having them change them out several times per shift. We distributed cloth, home-made masks to staff for use outside of work in public settings to contain the spread. We distributed bags for them to use on their hands when pumping gas. And we preach, wash your hands, wash your hands. Again, we are doing all we can to protect our staff and they protect our residents. We are offering meals for all our staff members while working. We have found day care options for staff who have the need. They are our team.

It has been a lovely week. We had a strolling minstrel outside our windows on Monday. The Firehouse Sub shop donated box lunches for all our staff. We are decorated for Spring and Easter. Many of you are receiving Easter greeting photos too. Feel free to send us a photo to print out for your loved one.

On Good Friday we shared unified prayers together. Enjoyed Flowers for staff donated by one of you. Donuts are coming on Monday for all from another of you. We are Blessed.

May you all have a safe and Blessed Easter.

Kindly,

A handwritten signature in black ink that reads "Luanne Rogers". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Luanne Rogers  
Administrator